



Quality Policy Statement

The Directors and Top Management of Boston Energy Ltd (BE) are committed to ensuring the quality of the service we provide to our customers at every level. Boston Energy has established itself as one of the leading personnel and service providers in the Onshore and Offshore Wind sector, including Service & Maintenance; Pre-Assembly, Installation & Commissioning; Major Correctives; and Technical Training. In order to make sure BE keep their position as the most highly regarded providers of service we put in place this policy to show our commitment to continuing improvement of quality.

We are committed to complying with the requirements of the ISO9001:2015 standard and will make adjustments and improvements to the IMS based on the results of customer satisfaction surveys, a regular audit program, operational and management review meetings. Additionally, as part of our commitment to Global Wind Organisation (GWO) Training certification, we will ensure compliance with the standards and requirements which enhances our Quality procedures.

Quality objectives for continual improvement of the IMS will be set by senior management, reviewed and monitored at management meetings.

All staff within the organisation will be trained on the IMS and given the resources to ensure that the system requirements can be met. Staff will also receive training and information on new procedures and alterations to procedures that result from the findings of operational or management review meetings.

The CEO recognises that the business is changing quickly with rapid growth and new regulations in our sector. This policy is designed to exceed the standard required by ISO9001:2015, and GWO training provider requirements to make sure that the procedures in place are robust, practical and scalable so that as the business grows we keep customer service at the heart of our organisation.

This Policy Statement will be reviewed on an annual basis or sooner if the need arises. It will be shared throughout the business and available to interested parties upon request.

Signed:

Julian Cattermole
Boston Energy CEO

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