

Your Health & Safety Update

It's been a great start to 2024 already! The first quarter of each year is always so busy with projects ramping up across the globe, it's often difficult to take a moment to reflect on the progress that's been made and the effort that goes into ensuring that all our employees get to work safely. I wanted to take this opportunity to highlight some of the key changes & improvements we've made so far this year and what to look out for moving into Q2 and the rest of the year.

You may remember receiving an invitation to respond with feedback about H&S at Boston Energy. There were a couple of areas that seemed to be unanimous as points to improve in. Engagement both from H&S team and leadership, Information & Training, and Workwear Quality. So here's what we've done about it...



Our Focus in Q1 is Engagement

1

We have appointed a new QSHE officer to support our US technicians. Ryan (Fred) Nolop joined the team in Jan 2024 and is already making a positive impact supporting our clients and standardising our processes in the US. Moving into Q2 Ryan will be looking to get out and visit our technicians and clients in the field. Ryan's background is as an Onshore Service Technician so brings a wealth of knowledge and experience to our team.

2

We have increased our face to face engagement, with 7 site visits already conducted across the UK & Europe. Between the team we are aiming to visit at least 1 site per month per customer - so if you haven't seen us yet then hopefully it won't be long before you do. This face to face engagement is supported with our safety alerts; so far this year we've released 3 safety topics.

3

Our safety topic for Q1 was Reporting, as part of this we have also created a new reporting system for near misses, observations, and continual improvement ideas. Last year we only had a total of 9 near misses reported across the business, we've already had 6 so far this year, so please keep them coming in! Your reports help us to make improvements and build a picture of where the key focus needs to be to keep you safe and how we can support you.

Coming soon...

Looking ahead to the rest of the year, we will continue on our engagement journey to support you on site as well as the other mechanisms we have now put in place for you to share your ideas and hear more about what Boston Energy is doing to support you. We already have a monthly Shift Lead meeting for those of you that work on larger sites with dedicated leads - but we want to do more, so we'll be creating an online open meeting which anyone is welcome to join. More details to follow!

Another area highlighted in the feedback we received was around the workwear that we supply you with. You will have received an email with a request to provide feedback on the Workwear & PPE provided by Boston Energy. Your feedback is invaluable to us, so please take the time to complete this when you receive it.

To round up,... if anyone has any questions about anything above please don't hesitate to reach out to myself or my team.

Stay Safe.



Have you witnessed a near miss?